

Receive direct deposit of patient payments with Healthcare Bill Payments

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Beginning July 1, 2018, many Anthem members will be able to make payments to providers for their out-of-pocket expenses with Healthcare Bill Payments, a new feature via the member portal at anthem.com. Now, your patients can quickly and easily pay you online as soon as their claim information is available.

We have engaged [InstaMed®](#), a healthcare payments network, to offer Healthcare Bill Payments. InstaMed is a payment card industry (PCI) level one service provider and certified at the highest levels for both healthcare and payment processing.

Providers registered with InstaMed will conveniently receive patient payments by direct deposit into their bank account without ever mailing a patient bill or making a phone call. Plus, patients enjoy a simple, convenient payment option.

[Registration for Healthcare Bill Payments](#) is simple – you can get started today. Here's what you'll need:

- Email address
- Tax ID number for your organization
- Bank account information for direct deposit

If you are not registered, these payments are mailed to you as prepaid Mastercard® payments.

For more information about Healthcare Bill Payments:

- [Register](#) to attend InstaMed's upcoming informational webinar on June 14, 2018 at 1:00 p.m.
- Read more about [Healthcare Bill Payments](#).

- See [InstaMed's Frequently Asked Questions](#).
- Email questions about Healthcare Bill Payments to connect@instamed.com.

This feature does not apply to our Medicare and Medicaid plans, but may be implemented in the future.

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Featured In:

June 2018 Connecticut newsletter, June 2018 Maine newsletter, June 2018 New Hampshire newsletter

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