

Prior authorization requests for prescription medications accepted online

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We accept electronic medication prior authorization requests for commercial health plans. This feature reduces processing time and helps determine coverage quicker. Some prescriptions are even approved in real time so that your patients can fill a prescription without delay.

Electronic prior authorization (ePA) offers many benefits:

- More efficient review process
- Ability to identify if a prior authorization is required
- Able to see consolidated view of ePA submissions in real time
- Faster turnaround times
- A renewal program that allows for improved continuity of care for members with maintenance medications
- Prior authorizations are preloaded for the provider before the expiration date.

Providers can submit ePA requests by logging in at covermymeds.com. Creating an account is FREE.

While ePA helps streamline the prior authorization process, providers can also initiate a new prior authorization request by fax or phone. Please note, the contact numbers for the following plans will change effective *November 4, 2018*.

Market	New fax number effective November 4, 2018	New phone number effective November 4, 2018
Connecticut on the exchange	844-474-6220	833-293-0660
Maine on the exchange	844-474-6221	833-293-0660
New Hampshire on the exchange	844-474-6224	833-293-0660
Connecticut off the exchange	844-474-3350	833-293-0659
Maine off the exchange	844-474-3351	833-293-0659
New Hampshire off the	844-474-3355	833-293-0659

For questions, please contact the provider service number on the member's ID card.

URL: <https://providernews.anthem.com/connecticut/article/prior-authorization-requests-for-prescription-medications-accepted-online-2>

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