

AIM Level of Care Musculoskeletal Surgery Clinical Appropriateness Guidelines updates

Published: Aug 1, 2018 - Products & Programs

Beginning with dates of review on and after November 1, 2018, the following updates will apply to AIM level of care Musculoskeletal Surgery Clinical Appropriateness Guidelines:

- Addition of criteria for observation in surgical settings, ambulatory surgical centers, and hospital outpatient departments
- Addition of staff, equipment, and resource capabilities in outpatient surgery
- Modifications to the inpatient admission criteria

Ordering and servicing providers may submit pre-service clinical review requests to AIM in one of the following ways:

- Access AIM's ProviderPortalSM directly at providerportal.com. Online access is available 24/7 to process orders in real-time, and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity Web Portal at availity.com
- Call the AIM Contact Center toll-free number: 866-714-1107, Monday – Friday, 8:00 a.m. – 5:00 p.m.

For questions related to guidelines, please contact AIM via email at aim.guidelines@aimspecialtyhealth.com. Additionally, you may access and download a copy of the current guidelines [here](#).

URL: <https://providernews.anthem.com/connecticut/article/aim-level-of-care-musculoskeletal-surgery-clinical-appropriateness-guidelines-updates>

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